

Note

Practitioner Jason Pace

Created 14 Sep 2024, 1:21AM

Last updated 14 Sep 2024, 1:31AM

Additional Info/Note

CNS SM discussed and debriefed incident from 13/09/2024 with RN ST. Appears to be some confusion over what protocol has been documented, what protocol is listed on TMS machine, what client feels she's been receiving, and what JP originally mentioned in his note from 1st august. The correct parameters reflecting the 19 minute left sided treatment are listed under protocol A on TMS machine, JP mentioned giving 19 minute left sided J protocol but this is 'A' protocol on machines, this was then specified after this note in a conversation I had with RN CS soon after this note as "10hz 19 min treatment" by RN CS and ST soon after the 1st of august, but now client seemingly reporting she thinks staff where giving her 35 minute listed J protocol on the machine at castle hill.

JP has confirmed it should be the "A" protocol on the machine, or essentially being the left sided 19 minute protocol, or whatever this is listed as on the machine, not the 35 minute protocol.

Plan:

- -Staff: Lisa is to recieve the 19 minute, left sided protocol. This may be listed as protocol A or protocol J on machine, but it should be whichever one is the 19 minute protocol.
- -RN ST to clarify which protocol was being used at castle hill
- -CNS SM to discuss with staff a way to rectify and prevent this confusion in future, given client she feels she has been receiving a different treatment and the confusing circumstances.

Written in retrospect on 14/09/2024 for 13/09/2024 due to lack of time, RN helping to
manage/debrief incident at other TMS clinic. SM RN 14/09/2024.